

Refund Policy

Thank you for choosing our product. We take pride in offering high quality items that are designed to look good on your wall. Due to the customizable nature of our products, we have implemented the following **no** refund policy:

1. **No Refunds or Exchanges:** All sales of natural personal care products are final. We do not accept returns, exchanges, or provide refunds once the purchase has been completed. This policy is in place to ensure the safety and integrity of our products.
2. **Product Condition:** we do not accept returns or exchanges for products that have been damaged during shipping, we send you a picture of your product before shipping it.
3. **Order Issues:** If you encounter any issues with your order, such as receiving the wrong product or experiencing a problem with the product upon delivery, please write to us at thebannerant@gmail.com, within 7 days of receipt along with the order Id and photo of the issue. We will review your concern and, if applicable, may offer a replacement or store credit.
4. **Cancellation Policy:** Once an order is placed, it cannot be cancelled or modified. Please review your order carefully before finalizing your purchase.
5. **Customer Support:** If you have any questions or concerns about our products or this policy, please write to us at thebannerant@gmail.com . We are here to assist you and ensure you have a positive experience with our products.

By purchasing our products, you acknowledge and agree to this no refund policy. We appreciate your understanding and support in helping us maintain the highest standards of product quality and customer service.

Thank you for being a valued customer.